



Terms and Conditions for using the taskactionlist.com

These Software as a Service (SaaS) Terms and Conditions apply to and are incorporated into the relationship and agreement created when the customer registers to use the software. The productivity tool, theactionlist.com is a SaaS sold by Ellivro Corporation.

Payment: Customer shall pay Ellivro Corporation the fees for the service they request based on the pricing shown on our standard pricing sheet provided to the customer via website posting/link. Monthly subscription plan will have a five(5) days grace period before they are subject to suspension and thirty(30) days (from due date) before the account is involuntarily terminated/cancelled for non-payment of subscription.

Service Availability: Ellivro Corporation will use reasonable efforts to offer reliable and consistent service availability to all customers.

Dispute Resolution: Where there is a dispute, controversy, or claim arising under, out of, or relating to these SaaS Terms, the aggrieved party shall notify the other party in writing of the nature of such dispute with as much detail as possible about the alleged deficient performance of the other party. A representative from senior management shall meet in person or communicate by phone within five (5) business days of the date of written notification in order to reach agreement about the nature of the deficiency and the corrective action to be taken by the respective parties.

Refunds and Cancellation Policy

Ellivro Corporation is committed to customer satisfaction and respects the decisions of its customers. We abide by this refund and cancellation policy that is fair and easy to understand.

Refunds

There is no refund or credit for a partial month. If you paid your renewal before your actual due date and cancel your subscription by sending a notice by email before the due date you will receive a full refund.

Note: In the event we did not receive an email cancellation notice, we will accept a re-sent email that shows the date that the original email was sent.



Cancellations

In addition to the processing of any applicable refund, the cancellation process also invokes the removal of all data associated with the account. All data is removed permanently (purged from our databases) with 14days of cancellation. We will not be able to retrieve any information after cancellation is completed and will not be liable for any implication or loss arising from the inability to restore data that was once stored in our databases.

Privacy Policy

Ellivro Corporation collects and utilizes the information that you provide to us voluntarily. We collect only the information relevant to the business being conducted with us and use it only in connection with the business you do with us.

Information Collected:

During the registration process we request the following information that is used to create and maintain a user account:

- Username – A valid email address
- First Name
- Last Name
- Password
- Telephone Number [optional]
- Mailing Address [optional]

Note: If you choose to omit the optional contact information (Telephone Number & Mailing Address) we will only be able to communicate with you by using the email address provided.

Delivery Policy

Software as a Service (SaaS) is the delivery model for our product. The software that you use, as a service, is centrally-hosted and accessed via the internet (web) with and ongoing license paid via subscription.